



myVoice Feature Codes

<2-5>XX – Extension to Extension Dialing.

1XXXXXXXXXX – Outbound Dialing, US & Canada.

81XXXXXXXXXX – E-Fax Dialing Only.

X601 – Test Auto-Attendant / IVR.

X602 – Play music on hold.

X604 – Record voice prompt for use in system programming.

X605/6/7 – Record voice prompt for announcements to callers in slots 1,2 and 3.

X608/9/10 – Playback voice prompt for announcements in slots 1,2 and 3.

X625 – Toggle Day/Night Mode. (can be assigned to BLF for Green/Red Logic)

***9<extension>** - Intercom (barge-in) a specific extension. (i.e. *9201)

***8<pickup group>** - Pickup any ringing extension in a pickup group. (i.e. *80)

***8<extension>** - Pickup call on remote extension that is ringing. (i.e. *8201)

X700 – Place call into parking / orbit. First available spot will be picked. (usually X701)

X701 thru X704 – Call parking orbit locations 1 to 4.

X710 thru X719 - Conference Rooms. (X710 provisioned as default)

#9 – One-touch recording.

#* - Attended Transfer. (analog use only)

- Blind Transfer. (analog use only)

***<ext>** - Dial Extensions Voicemail Directly. (i.e. *201)

##*<ext># - Transfer Directly to Voicemail. (i.e. ##*201#)

X611 – Agent Queue Login.

X612 – Pause Agent.

X613 – Un-pause Agent.

X614 – Agent Queue Logout.