

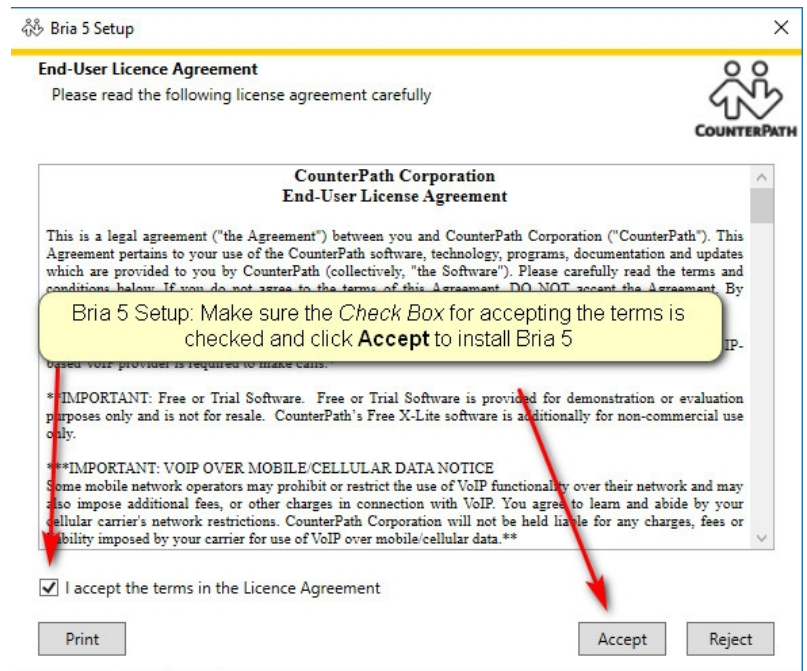


Bria 5 Windows Installation Guide

onCloud MSP

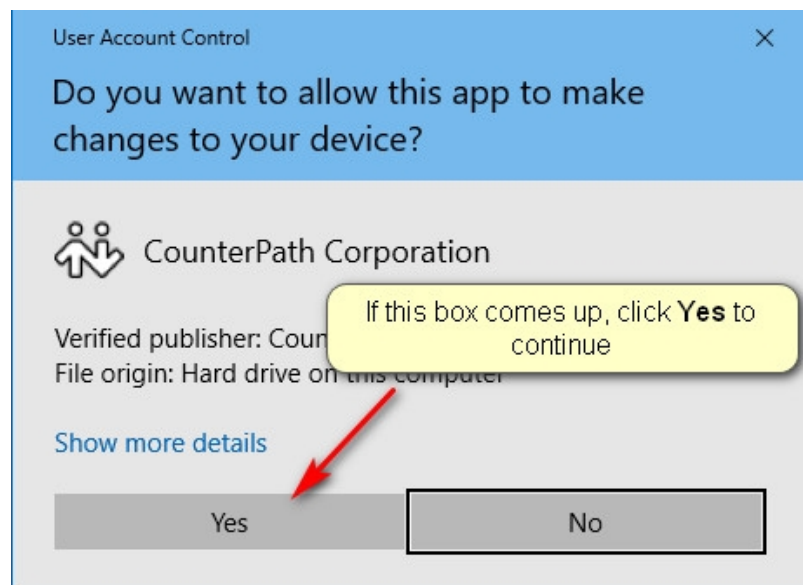
Installing Bria

When first installing Bria 5, you will be prompted to accept their terms in the License Agreement. Make sure you check the box at the bottom left of the screen and click Accept to continue.

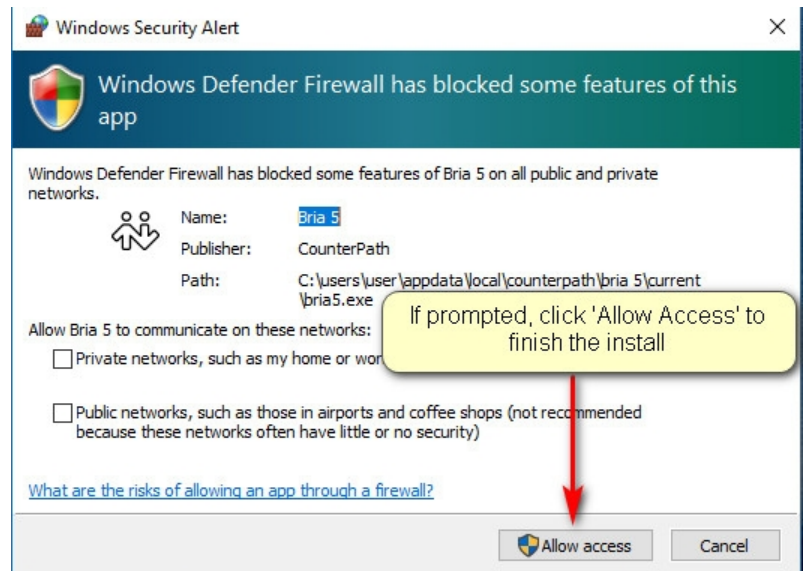


User Account Control

Depending on your computers settings, you may see this screen. If so, click Yes to continue.

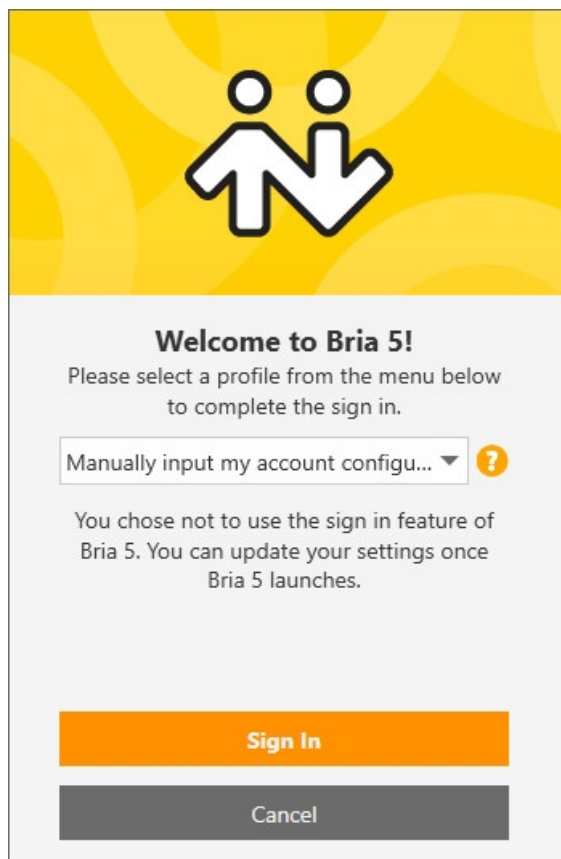


Depending on settings, the next screen you may get is the Windows Security Alert screen. You may check the first check box for Home/Work networks, then click Allow Access to continue.



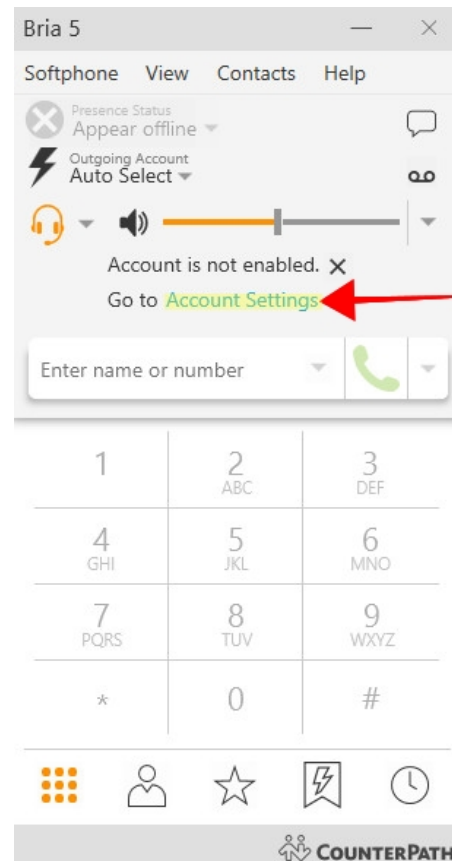
After Installation

Once Bria 5 has been installed on your computer, you'll see this screen. You want to make sure 'Manually input my account configuration' is selected in the drop down box, then click Sign In to continue.



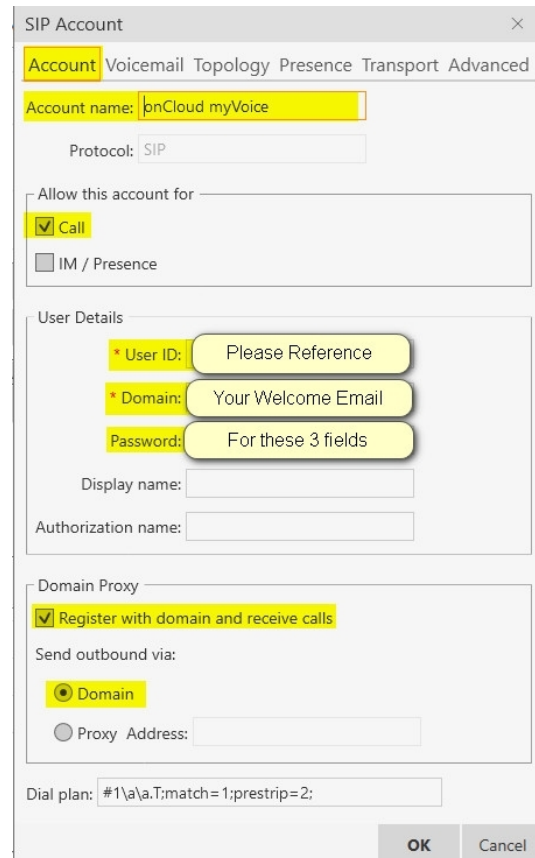
Bria 5 Main Screen

Once the installation is complete and Bria starts for the first time, this is the screen you'll see, the Bria home screen. Go ahead and click on 'Account Settings' now.



Account Tab Setup

The first Tab of the Account Settings is the 'Account Tab'. Please verify that the highlighted fields match what you have on your screen, except for the User ID and Password. Your User ID and Password will be supplied to you in a separate Welcome e-mail. Once completed, click on the Voicemail Tab to continue.



Voicemail Tab

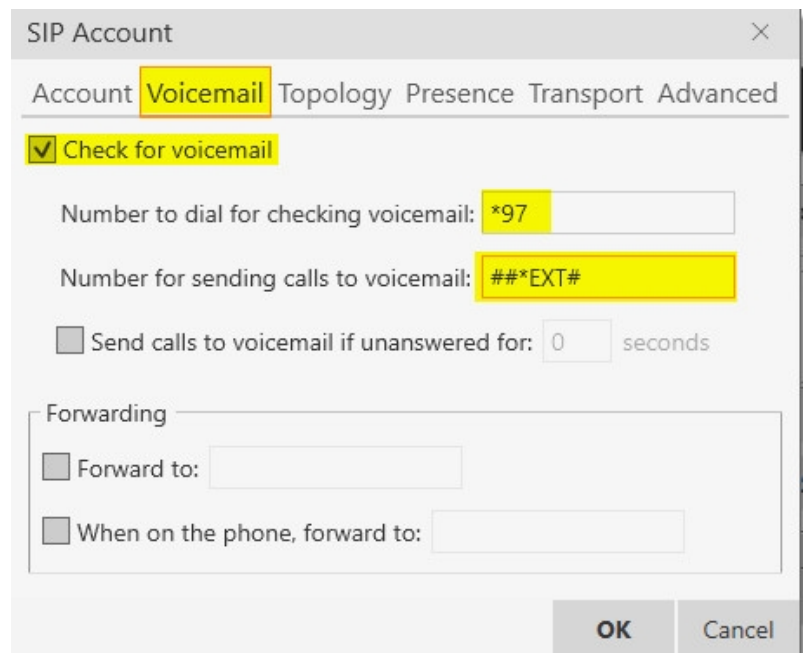
On the Voicemail Tab, in order for Bria to function properly, please make sure you enter both fields correctly.

*The number to dial for checking voicemail is *97*

*The number for sending calls to your voicemail is ##*EXT#*

*whereas the EXT will be your extension number. So, if your voicemail is Extension 205, the field should read: ##*205#*

Once complete, click on the Topology Tab at the top of the window.



The screenshot shows the 'SIP Account' window with the 'Voicemail' tab selected. The 'Check for voicemail' checkbox is checked. The 'Number to dial for checking voicemail' field contains '*97'. The 'Number for sending calls to voicemail' field contains '##*EXT#'. The 'Send calls to voicemail if unanswered for' field is set to '0' seconds. The 'Forwarding' section has two unchecked checkboxes: 'Forward to:' and 'When on the phone, forward to:'. The 'OK' and 'Cancel' buttons are at the bottom right.

Account	Voicemail	Topology	Presence	Transport	Advanced
<input checked="" type="checkbox"/> Check for voicemail					
Number to dial for checking voicemail: *97					
Number for sending calls to voicemail: ##*EXT#					
<input type="checkbox"/> Send calls to voicemail if unanswered for: 0 seconds					
Forwarding					
<input type="checkbox"/> Forward to:					
<input type="checkbox"/> When on the phone, forward to:					
					OK Cancel

Topology Tab

Make sure under Firewall Traversal that the first option is marked, as shown in this picture. No other info will need to be entered on this tab.

Once complete, click on the Presence Tab to continue.

The screenshot shows the 'SIP Account' dialog box with the 'Topology' tab selected. The 'Firewall Traversal' section is expanded, showing the 'Firewall traversal method:' with four radio button options. The first option, 'Auto-detect firewall traversal method using ICE (recommended)', is selected and highlighted in yellow. The other options are 'Discover public IP address (STUN)', 'Use media relay (TURN)', and 'None'. Below these are three text input fields: 'Server address:', 'User name:', and 'Password:'. The 'Port Ranges' section is also expanded, showing two rows of port range settings. The first row is for 'Range of ports used for signaling' with a range of '5081 - 5081'. The second row is for 'Range of ports used for RTP' with 'Audio: 0 - 0' and 'Video: 0 - 0'. At the bottom right are 'OK' and 'Cancel' buttons.

Presence Tab

On the Presence Tab, all default settings will remain unchanged.

Once complete, click on the Transport Tab at the top right of the window.

The screenshot shows the 'SIP Account' dialog box with the 'Presence' tab selected. The 'Presence' section is expanded, showing three settings: 'Mode:' with a dropdown menu set to 'Peer-to-peer', 'Poll time:' with a text input field set to '300' and the unit 'seconds', and 'Refresh interval:' with a text input field set to '3600' and the unit 'seconds'. At the bottom right are 'OK' and 'Cancel' buttons.

Transport Tab

On the Transport Tab, it is very important to have these settings configured exactly as in the picture so Bria 5 can operate correctly.

*Make sure Signaling Transport is set to TLS
Media Encryption needs to be set to 'Make and accept only encrypted calls'*

*Note: Verify TLS Certificate MUST be unchecked for proper function.
Once finished, click on the Advanced Tab to continue.*

The screenshot shows the 'SIP Account' window with the 'Transport' tab selected. The 'Signaling transport' is set to 'TLS'. Under 'Media Encryption', the option 'Make and accept only encrypted calls' is selected. Under 'Security', the 'Verify TLS Certificate' checkbox is unchecked, highlighted with a red arrow and a yellow callout box that says 'Make sure to uncheck this box for proper function'. The 'IPv6' checkbox is also unchecked. 'OK' and 'Cancel' buttons are at the bottom right.

Advanced Tab

*Under the Advanced Tab, make sure the highlighted fields match your screen.
Reregister every 600 seconds
Minimum time 20 Seconds
Verify the correct boxes are checked.*

Once complete, click OK at the bottom right of the window.

The screenshot shows the 'SIP Account' window with the 'Advanced' tab selected. Under 'Register Settings', 'Reregister every' is set to '600' seconds and 'Minimum time' is set to '20' seconds. Under 'Timers', 'Enable session timers' is unchecked, 'Session timer preference' is set to 'Inactive', and 'Default session time' is '90' seconds. Under 'Hold method', 'Handle hold request in M-line only (latest standard)' is selected. Under 'Connection Management', 'Send SIP keep-alives' and 'Use rport' are checked, while 'Use SIP Outbound' and 'Force outbound proxy on all requests' are unchecked. 'OK' and 'Cancel' buttons are at the bottom right.

Preferences

From the Bria home screen, click on 'Softphone' at the top left of the window and choose Preferences.

If you are looking to change Alerts, Ringtones, etc, that will be done from this screen. Also, setup of devices (headsets, speakers, microphone) can be done from the Device menu on the left.

