



Bria 5 Windows Installation Guide

onCloud MSP

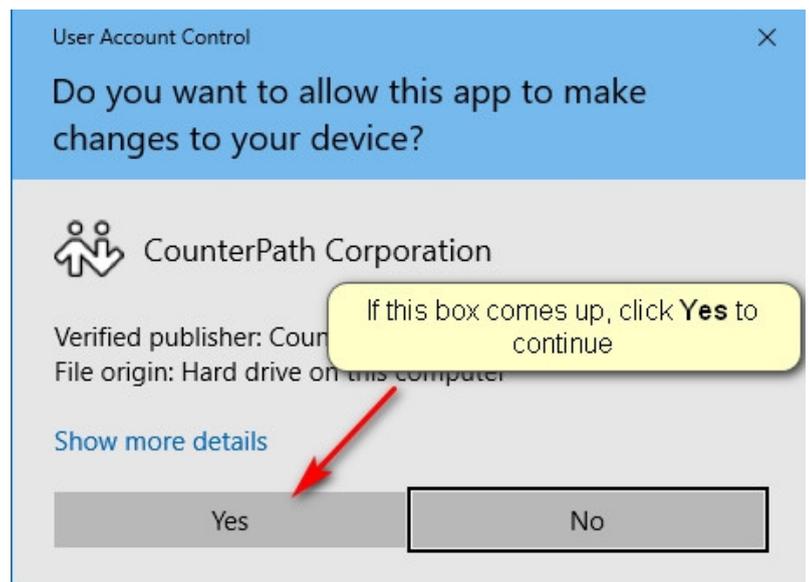
Installing Bria

When first installing Bria 5, you will be prompted to accept their terms in the License Agreement. Make sure you check the box at the bottom left of the screen and click Accept to continue.

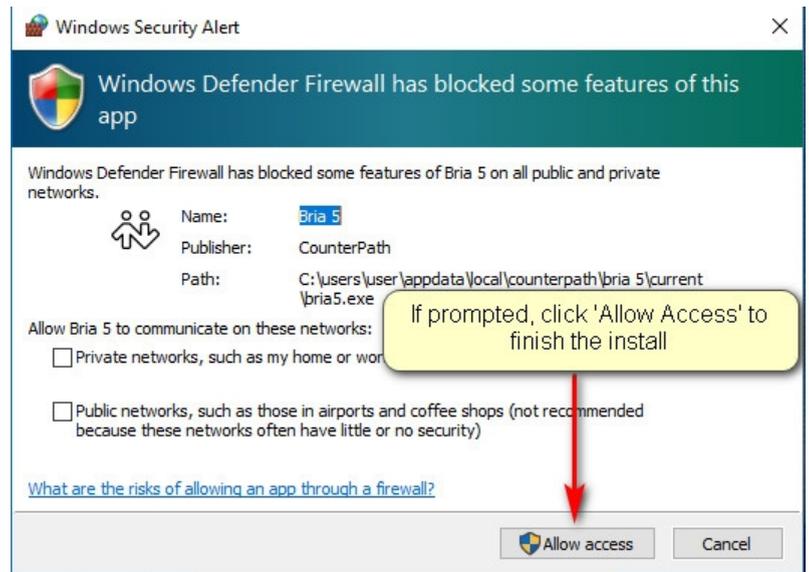


User Account Control

Depending on your computers settings, you may see this screen. If so, click Yes to continue.

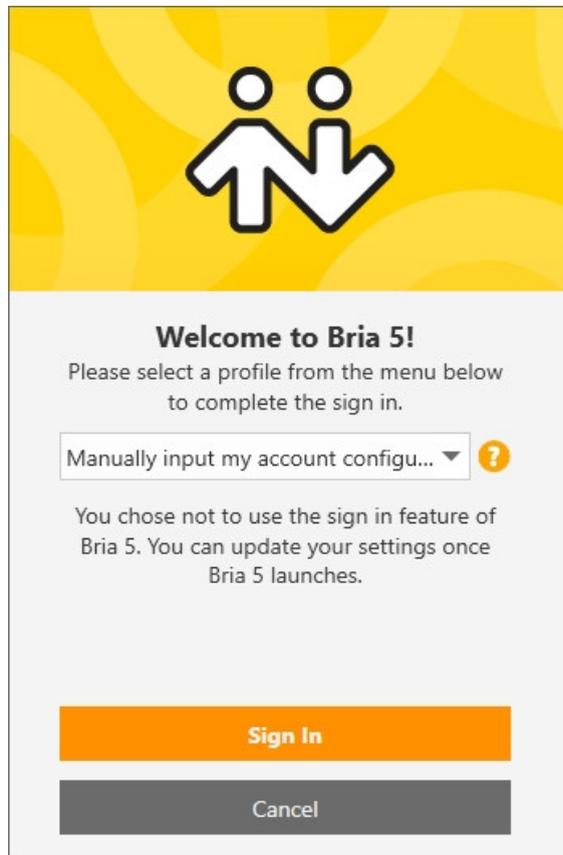


Depending on settings, the next screen you may get is the Windows Security Alert screen. You may check the first check box for Home/Work networks, then click Allow Access to continue.



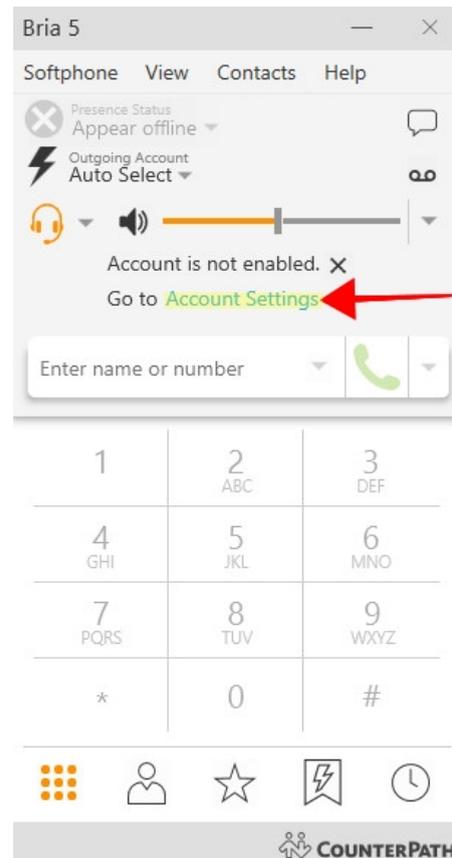
After Installation

Once Bria 5 has been installed on your computer, you'll see this screen. You want to make sure 'Manually input my account configuration' is selected in the drop down box, then click Sign In to continue.



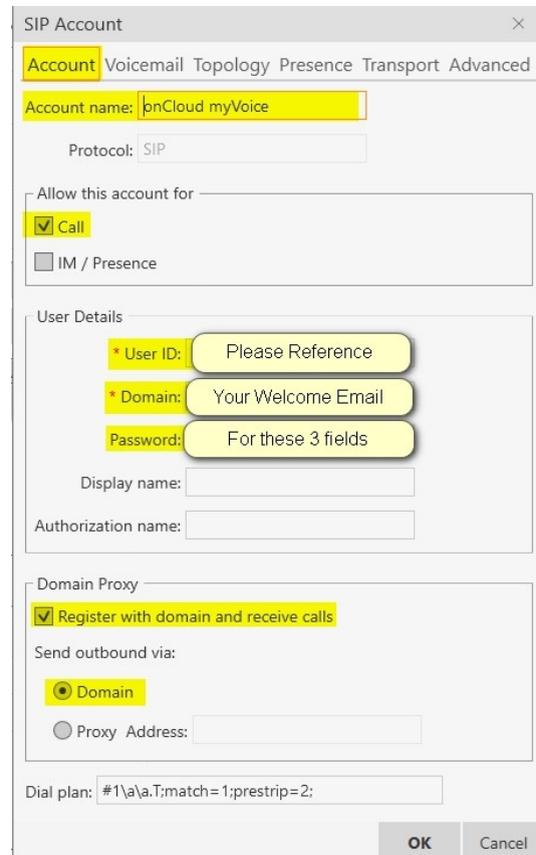
Bria 5 Main Screen

Once the installation is complete and Bria starts for the first time, this is the screen you'll see, the Bria home screen. Go ahead and click on 'Account Settings' now.



Account Tab Setup

The first Tab of the Account Settings is the 'Account Tab'. Please verify that the highlighted fields match what you have on your screen, except for the User ID and Password. Your User ID and Password will be supplied to you in a separate Welcome e-mail. Once completed, click on the Voicemail Tab to continue.



Voicemail Tab

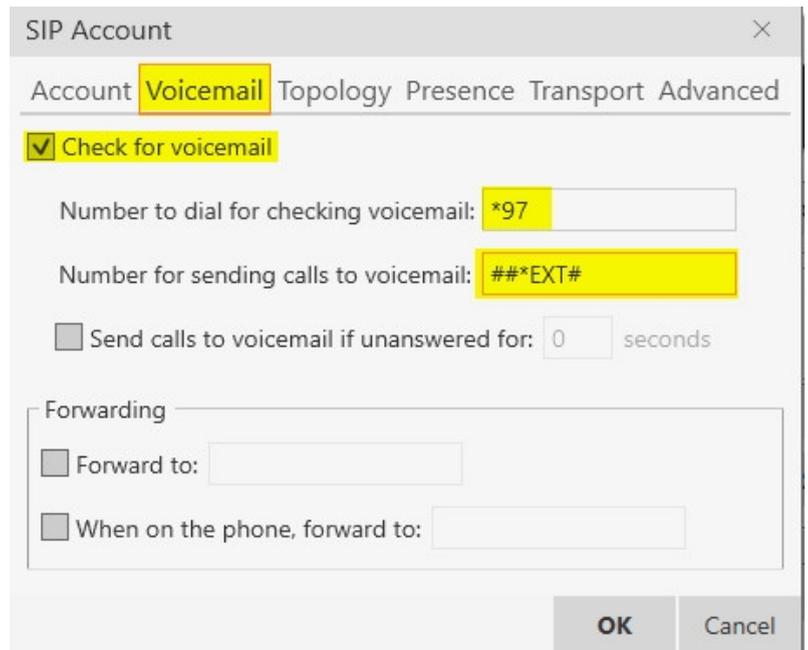
On the Voicemail Tab, in order for Bria to function properly, please make sure you enter both fields correctly.

*The number to dial for checking voicemail is *97*

*The number for sending calls to your voicemail is ##*EXT#*

*whereas the EXT will be your extension number. So, if your voicemail is Extension 205, the field should read: ##*205#*

Once complete, click on the Topology Tab at the top of the window.

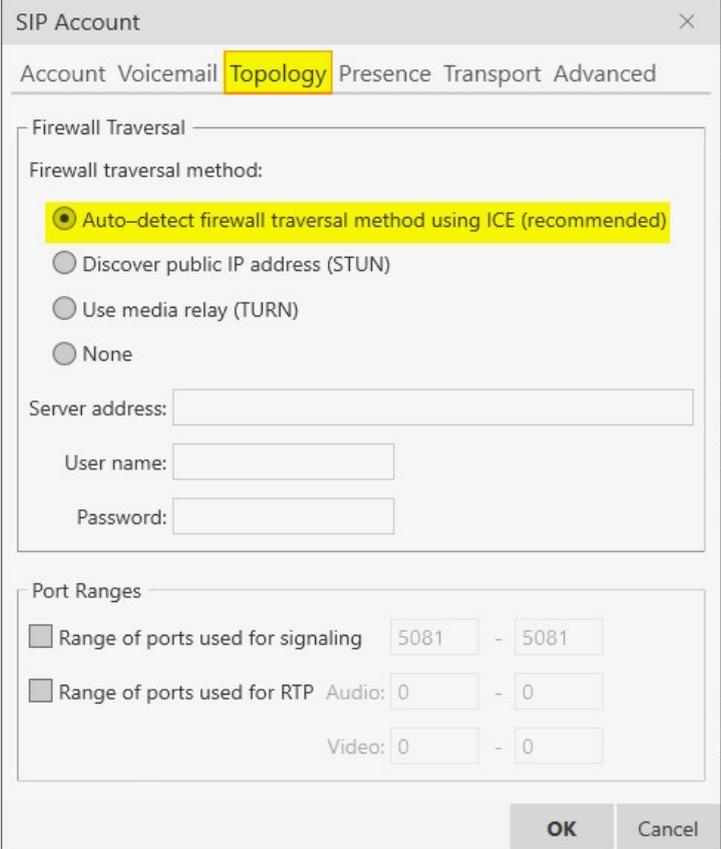


The screenshot shows a window titled "SIP Account" with a close button (X) in the top right corner. Below the title bar are several tabs: "Account", "Voicemail", "Topology", "Presence", "Transport", and "Advanced". The "Voicemail" tab is selected and highlighted in yellow. Inside the window, there is a checked checkbox labeled "Check for voicemail" (highlighted in yellow). Below this are two input fields: "Number to dial for checking voicemail:" with the value "*97" (highlighted in yellow), and "Number for sending calls to voicemail:" with the value "##*EXT#" (highlighted in yellow). There is also an unchecked checkbox labeled "Send calls to voicemail if unanswered for:" followed by a numeric input field containing "0" and the text "seconds". A section titled "Forwarding" contains two unchecked checkboxes: "Forward to:" and "When on the phone, forward to:", each followed by an empty input field. At the bottom right of the window are two buttons: "OK" and "Cancel".

Topology Tab

Make sure under Firewall Traversal that the first option is marked, as shown in this picture. No other info will need to be entered on this tab.

Once complete, click on the Presence Tab to continue.

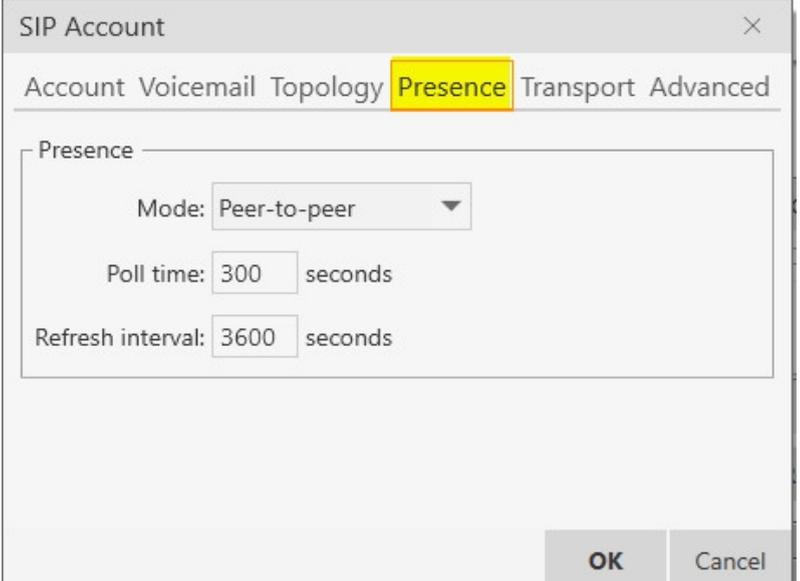


The screenshot shows the 'SIP Account' dialog box with the 'Topology' tab selected. The 'Firewall Traversal' section is visible, with the 'Auto-detect firewall traversal method using ICE (recommended)' option selected. Below this, there are input fields for 'Server address', 'User name', and 'Password'. The 'Port Ranges' section shows 'Range of ports used for signaling' set to 5081 - 5081, and 'Range of ports used for RTP' with 'Audio' and 'Video' both set to 0 - 0. 'OK' and 'Cancel' buttons are at the bottom right.

Presence Tab

On the Presence Tab, all default settings will remain unchanged.

Once complete, click on the Transport Tab at the top right of the window.



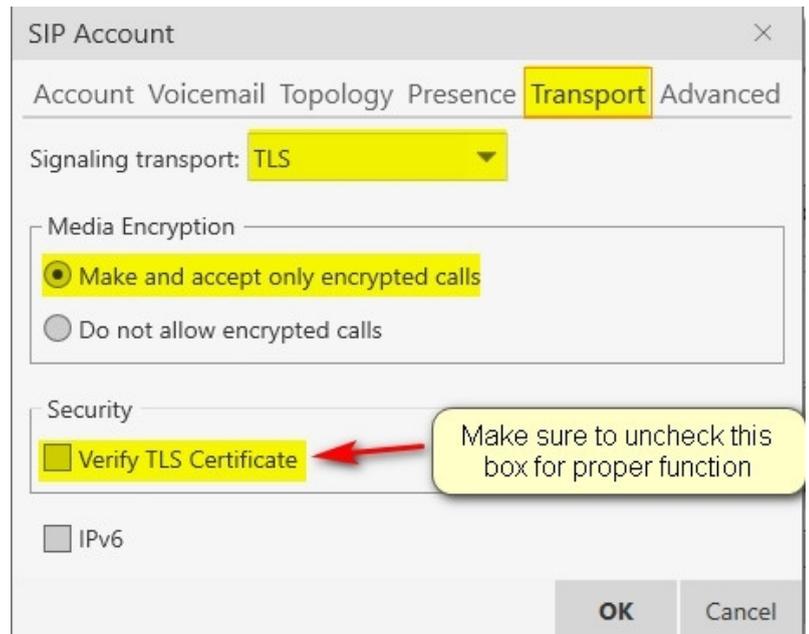
The screenshot shows the 'SIP Account' dialog box with the 'Presence' tab selected. The 'Presence' section is visible, with 'Mode' set to 'Peer-to-peer', 'Poll time' set to 300 seconds, and 'Refresh interval' set to 3600 seconds. 'OK' and 'Cancel' buttons are at the bottom right.

Transport Tab

On the Transport Tab, it is very important to have these settings configured exactly as in the picture so Bria 5 can operate correctly.

*Make sure Signaling Transport is set to TLS
Media Encryption needs to be set to 'Make and accept only encrypted calls'*

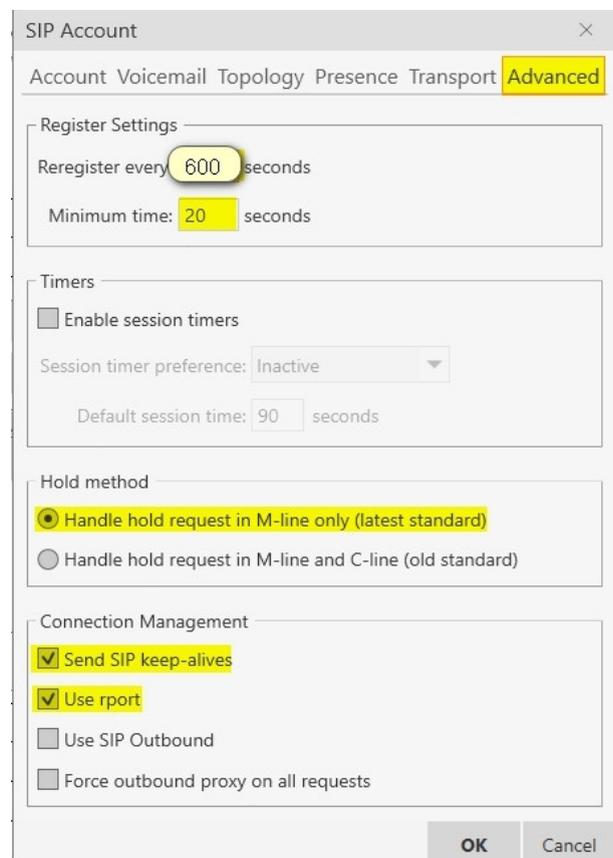
*Note: Verify TLS Certificate MUST be unchecked for proper function.
Once finished, click on the Advanced Tab to continue.*



Advanced Tab

*Under the Advanced Tab, make sure the highlighted fields match your screen.
Reregister every 600 seconds
Minimum time 20 Seconds
Verify the correct boxes are checked.*

Once complete, click OK at the bottom right of the window.



Preferences

From the Bria home screen, click on 'Softphone' at the top left of the window and choose Preferences.

If you are looking to change Alerts, Ringtones, etc, that will be done from this screen. Also, setup of devices (headsets, speakers, microphone) can be done from the Device menu on the left.

